

## TELECOMMUNICATIONS BULLETIN

**August 18, 2005**  
**CMS 06- 05**

Bureau of Communication  
and Computer Services

From:

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Communications Solution  
Center

### 2005 SBC Springfield Telephone Directory: Government Listings

The government pages in the SBC Springfield Telephone Directory are being revised and compiled for the new 2005 book. Attached are copies of the state agency listings appearing in the current SBC Springfield "Government Pages" (blue tabbed pages in the front of the directory) and a listing of those agencies included in the "Business Pages" (red tabbed directory pages). If your agency, divisional, departmental, and individual names, addresses, and telephone numbers are correct, no response to this bulletin is needed. Agencies that have undergone consolidations or name changes should review listings carefully so that former, individual agency names can be removed and current name changes can be added/corrected.

If your agency needs to make any changes, additions, or deletions to its governmental page listings, please use a Telecommunications Service Request (TSR) to correct your listing. The TSR form is available on our website ([www.state.il.us/cms/telecom](http://www.state.il.us/cms/telecom)) under the "Forms" heading. For changes to be included in the 2005 SBC Springfield directory, your completed TSR must be returned by September 2, 2005 to:

Central Management Services  
Communications Solution Center  
Attn: Provisioning  
120 West Jefferson, 2nd Floor  
Springfield, IL 62702-5103

Should you have any questions regarding the SBC Springfield Directory governmental listings, please contact Twana Brooks at (217) 782-8885 or by email at [twana\\_brooks@cms.state.il.us](mailto:twana_brooks@cms.state.il.us).

For all telecommunication provisioning and repair issues, please call:

**Communications Solution Center (CSC)**

**800-366-8768**

**or**

**217-524-4784**

**Option 1:      Repair Services**  
**Option 2:      New/Existing Services**

**For more information...**  
visit our website at  
[www.state.il.us/cms/telecom](http://www.state.il.us/cms/telecom)